

HELLER

Ice Maker User Manual

Model Number: HIM10



THANK YOU FOR CHOOSING OUR ICE MAKER
PLEASE READ THE MANUAL CAREFULLY BEFORE OPERATING

IMPORTANT

Please read and follow the instructions in this user manual even if you feel you are familiar with the product, and find a place to keep it handy for future reference.

For your convenience, record the complete model number (located on the product identification plate) and the date you received the product together with your purchase receipt, and attach to the warranty and service information. Retain in the event that warranty service is required.

NOTE: The rating of this product (as marked on the product identification plate) is based on specific loading tests. Normal use or the use of other recommended attachments may draw significantly less power.

IMPORTANT SAFEGUARDS

When using any electrically powered product, basic safety precautions should always be followed, including the following:

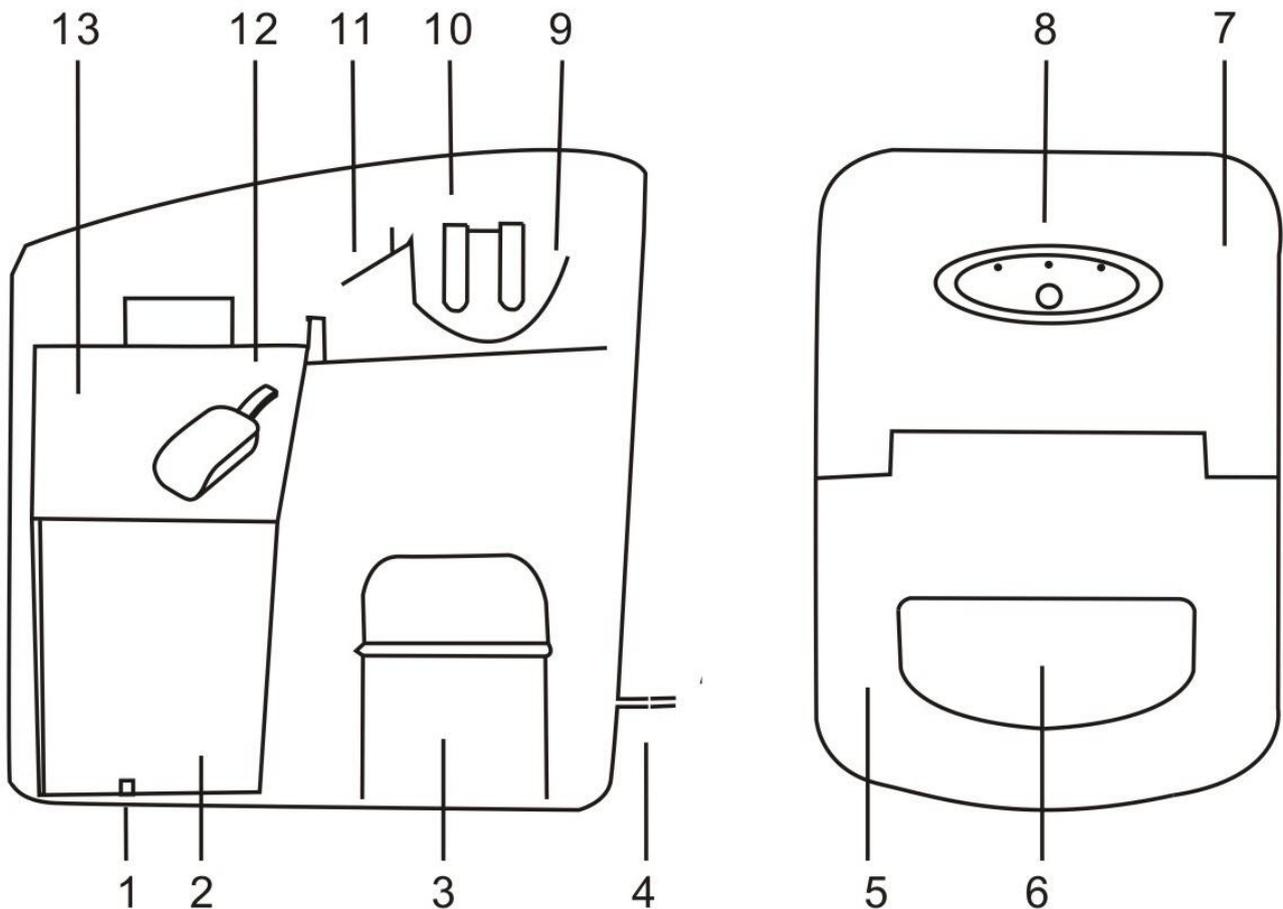
PLEASE READ ALL INSTRUCTIONS CAREFULLY BEFORE USING THIS PRODUCT

WARNING! - to reduce the risk of fire, electrical shock or injury to persons or property:

- Carefully read all instructions before operating your new product for the first time and keep for future reference.
- Remove and safely discard any packaging material and promotional labels before using the product for the first time.
- Before using the Ice maker for the first time, let it sit for 2 hours with the transparent lid open.
- Do not operate any appliance with a damaged cord or plug or after the appliance malfunctions, or is dropped or damaged in any manner. Return appliance to the nearest authorized service facility for examination, repair or electrical or mechanical adjustment.
- If the supply cord is damaged, it must be replaced by the manufacturer, an authorized service agent or a qualified technician in order to avoid a hazard.
- Unplug from power outlet when not in use, before putting on or taking off parts and before cleaning.
- Do not let the cord hang over the edge of a bench, table or to touch hot surfaces.
- Do not store explosive substances such as aerosol cans with a flammable propellant in this appliance.
- Close supervision is necessary when the appliance is being used near children or infirm persons.
- The use of accessories not recommended by the manufacturer may cause injuries to persons.
- This appliance is not intended for used by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliances by a person responsible for their safety.
- Children should be supervised to ensure that they do not play with the appliance.
- Do not operate the appliance other than for its intended use. This appliance is for household use only.
- Do not use outdoors.
- Do not immerse unit in water.
- Do not position this product on an incline over 45 degrees.
- Keep the appliance 8cm from other objects to ensure the heat can be released.
- Do not use the appliance close to open flames, hot plates or stoves.

- The installation of a residual current device (safety switch) is recommended to provide additional safety protection when using electrical appliances. It is advisable that a safety switch with a rated residual operating current not exceeding 30mA be installed in the electrical circuit supplying the appliance. See your electrician for professional advice.

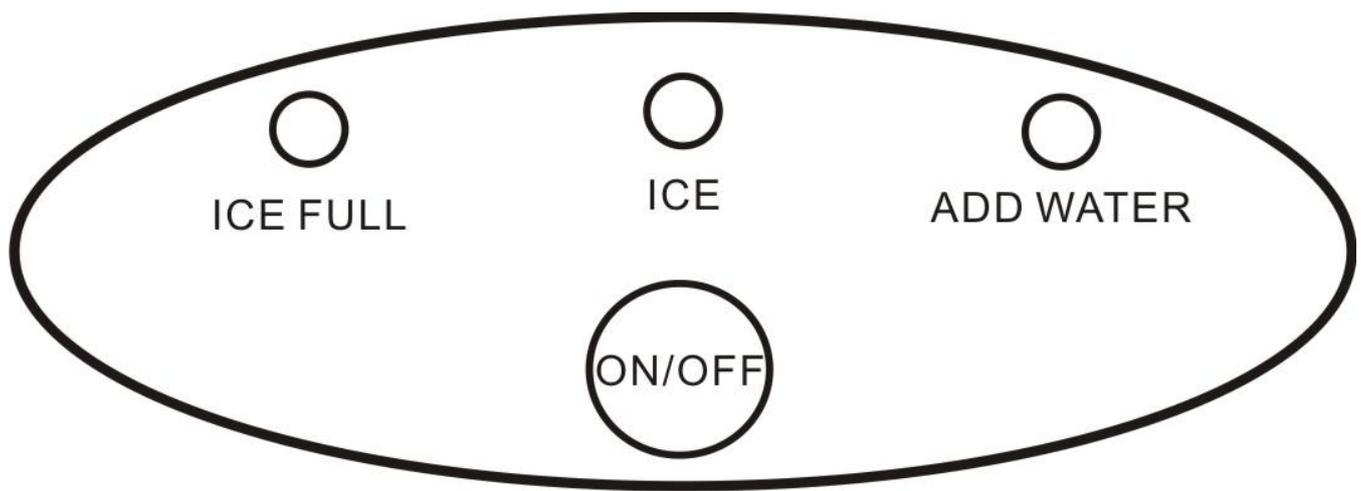
FEATURES



1. Silicon stopper
2. Water tank
3. Compressor
4. Plug & power cord
5. Front lid
6. View window
7. Back front cover

8. Control panel
9. Water tray
10. Evaporator
11. Ice shovel
12. Scoop (Please find it in the package for manual)
13. Ice basket

CONTROL PANEL OPERATION



	Press it to turn unit on or off.
 ADD WATER	This light will come on with a long “beep” noise. You will need to add water and press the ‘ON/OFF’ button to restart the Ice maker.
 ICE FULL	This light will come on with a “beep, beep” noise when the ice has reached the maximum capacity of the storage cabinet. Press ON/OFF button to restart the ice maker after some of the ice has been taken away.

BEFORE FIRST USE

1. During transportation, the incline angle of the cabinet should not be over 45° degrees. Do not turn the ice maker upside down. As this may damage the compressor and sealed system.
2. Remove all packaging material, and carefully check your ice maker to ensure it is in good condition, and that there is no damage to the ice maker or power cord and plug.
3. The ice maker should be placed horizontally on a level surface. To ensure proper ventilation for your ice maker allow 150mm of space at the top, the back and on each side. Do not install the ice maker near an oven, radiator or any other heat source.

4. Before using the ice maker for the first time, please wait 2 after positioning it. Please keep the front lid open for at least 2 hours.
5. Ensure that the voltage indicated on the ice maker corresponds with the voltage in your home.
6. Pure water is not allowed to be used on this unit, spring water is recommended.
7. Make sure the silicon stopper is well inserted.

OPERATING INSTRUCTIONS

1. Open the lid and add appropriate water into water reservoir.

NOTE: Make sure the water level in the water reservoir is not over the ice collecting tray.

2. Connect to the power.
3. Press **ON/OFF** button to turn unit on. The ice maker begins to work.

NOTE: For the first three cycles, the ice may be small or irregular in size.

4. If indicator **ADD WATER** is red with one beeping noise, then take out the ice basket and add water as per step 1.

NOTE: If no water is pumped up to the water tray over two cycles but the water in water tank is enough then please move the unit ahead a little, then remove the silicon stopper, and let several drops water run out.

5. If indicator **ICE FULL** is red with two beeping noise, please take out the ice with the scoop.

NOTE: When the ice collecting tray is full, please remove the ice immediately. Do not allow the ice collecting tray to overflow.

6. Press **ON/OFF** button to stop the machine.

NOTE:

- The ice may be small and irregular in size for the first three cycles.
- When the ice basket is full please remove the ice immediately, do not allow the ice basket to overflow.

CARE & CLEANING

1. Clean the inner lining, ice basket, water reservoir, ice shovel and evaporator frequently. Before commencing any cleaning, unplug the unit and remove any ice cubes. Use a diluted solution of water and vinegar to clean the inside and the outside surface of the Ice Maker. Do not spray Ice Maker with chemicals or diluted agents such as acids, gasoline or oil. Rinse thoroughly before starting.
2. Keep any ventilation openings of the appliance enclosure, or in the built-in structure, clear of obstruction. Do not use mechanical devices or other means to accelerate the defrosting process, other than those recommended by the manufacturer.
3. If the ice maker is reused after a long period of time, the water pump may not pump sufficient water due to an

air block, in which the deficient water indicator turns on in this case. **To correct this press the ON/OFF button again, then the ice maker will work normally.**

4. To ensure the cleanliness of the ice cubes, replace the water in the water reservoir at least once per day (or every 24 hours). If you do not plan on using the Ice Maker for a long time, then completely drain the water from the unit.
5. If the unit stops working due to water shortage, 'ice full' or interrupted power supply, it will remain off for 3 minutes and will resume after 3 minutes has passed.
6. Always use fresh water before starting any ice production, either at initial installation or after a long shut-off period.

TROUBLESHOOTING

1. **PLEASE NOTE:** If a power failure occurs due to disconnection of the power cord, or the off power button has been pushed off during an ice making cycle, small ice chips may form and lodge in the automatic shovel causing it to jam. If this occurs, the ice chips must be removed by disconnecting the power cord and gently pushing the shovel to the rear of the cabinet and removing the ice chips, then restarting.
2. Please restart the ice maker by pressing the **ON/OFF** button. If the ice shovel does not push the ice into the ice collector after the formed ice drops from the evaporative finger **while at the same time the ICE light is on**, check to see if the water tray is horizontal or balanced. If not then adjust by pressing the ice shovel lightly with your finger. Then restart the ice maker.

PROBLEM	POSSIBLE CAUSE	SUGGESTED SOLUTIONS
The compressor works abnormally with a buzzing noise.	The voltage is lower than recommended.	Stop the Ice maker and do not restart until the voltage is as indicated on the rating plate.
Water shortage indicator light is on.	1. There is no water 2. The pump is full of air	1. Press the ON/OFF button, fill with water and wait for 3 minutes. Then press the start button to restart. When the water has reached the fill line, the ice maker will restart automatically. 2. Remove the silicon stopper and let several drops of water run out.
Indicator lights are not on.	Blown fuse / no power	Replace fuse / Turn power on.
The ice made is too large with pieces sticking together.	1. water temperature/ evaporator is too low. 2. Ice from previous cycle was left in the water tray.	1. Shift the evaporator/ water temperature a little. 2. Stop the unit right away, restart the unit till the ice in water tray melt down.
All indicators twinkle simultaneously.	Water tray is blocked by an ice cube.	Clear the ice cube under the ice shovel. Pull out the plug and insert it again, then press the ON/OFF button. Three minutes later the machine will restart automatically.

Conditions for ice making cycle are right but no ice cubes are made.	A. There is no refrigerant in the compressor. B. Compressor is broken down. C. Fan motor is broken.	Call for service.
Machine keeps running, but the water is warmer than the normal water temperature.	The magnetic valve is broken.	Replace the magnetic valve.
Water leakage at front bottom of the unit.	The silicon stopper is not well inserted.	Please insert the silicon stopper well.

PLEASE NOTE

- Fill with drinkable water only.
- It is normal for the compressor and condenser surface to reach temperatures between 70- 90°C during operation, so surrounding areas may be very hot.
- Due to fast freezing, ice cubes may appear “Cloudy”. This is air trapped in the water and will not affect the quality or taste of the ice.
- Do not immerse the appliance in water.

SPECIFICATIONS

Model Number: HIM10	
Ice Sizes: one size	Daily Ice Output: 10kg / 24 hours
Refrigerant: R134a	Ice Storage Capacity: 600g
Voltage: 220-240V	Water Reservoir Capacity: 1.7L
Power Consumption: 150W	Frequency: 50Hz
Unit's Dimensions: W243 x D390 x H340mm	

CORRECT DISPOSAL OF THIS PRODUCT

When your appliance reaches the end of its working life, care must be taken when disposing of this Ice Maker in order to avoid a hazard. When disposing of the Ice Maker, cut off the plug so that it will render the unit unusable to avoid electrical shock. Also contact your local council for instructions on how to safely dispose of the compressor and refrigerant.



Do not dispose of this product in the usual household garbage at the end of its life cycle; hand it over at a collection point from the recycling of electrical and electronic appliances. To prevent possible harm to the environment or human health from uncontrolled waste disposal, recycle it responsibly to promote the sustainable reuse of material resources.

CUSTOMER SERVICE

Australian Customer Service

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*This product may vary slightly to the product illustrated due to ongoing product development.