

MAXIM[®]

kitchenpro

USER MANUAL

10 Litres Stainless Steel Urn

Model Number: URM10



READ AND SAVE THESE INSTRUCTIONS

Read and follow the instructions in this user manual even if you feel you are familiar with the product, and find a place to keep it handy for future reference.

For your convenience record the complete model number (located on the product identification plate) and the date you received the product, together with your purchase receipt and attach to the warranty and service information. Retain in the event that warranty service is required.

NOTE: The rating of this product (as marked on the product identification plate) is based on specific loading tests. Normal use or the use of other recommended attachments may draw significantly less power.

IMPORTANT SAFEGUARDS

When using any electrically powered product, basic safety precautions should always be followed, including the following:

PLEASE READ ALL INSTRUCTIONS CAREFULLY BEFORE USING THIS PRODUCT

WARNING: To reduce the risk of burns, electric shock, fire, injury to persons or property:

- Carefully read all instructions before operating your new product for the first time and save for future reference.
- Check the label ratings of the urn match the voltage being used.
- Remove and safely discard any packaging material and promotional labels before using the Urn for the first time.
- To eliminate a choking hazard for young children, remove and safely discard the protective cover fitted to the plug of this appliance.
- This urn is designed specifically for the purpose of boiling drinking quality water only. Under no circumstances should this urn be used to boil any other liquids or foodstuffs.
- Do not place the Urn near the edge of a bench or table during operation. Ensure the power cord does not hang over the edge of the bench or table, touch hot surfaces or become knotted.
- Do not place the Urn on or near a hot gas or electric burner, or where it could touch a heated oven. Do not use the Urn on a sink or drain board.
- Ensure the Urn is placed at least 20cm from walls, curtains and other heat sensitive and flammable materials.
- Always operate the Urn on a flat, even, dry, heat resistant surface. Keep it away from the table edge. The appliance has to be placed in a horizontal position.
- This Urn is not intended to be operated by means of an external timer or separate remote control system.
- During operation, the outer surface will become hot, avoid touching the metal parts.
- Ensure the urn is always properly assembled before use.
- Do not attempt to move the urn while it is full or in use. Always switch off and allow the unit to cool down before moving the urn.
- Do not place anything on top of the lid.
- Do not open the lid during operation.
- Place the urn securely at the centre of the table.
- Use caution when using the urn, as boiling water and steam will scald. Avoid pouring the water too quickly.

- Steam may escape from the top of the urn; care should be taken at all times.
- Do not fill the Urn past the MAX water fill line.
- When pulling the cord out from the mains, always hold the plug. Do not pull from the cord.
- Do not switch on the urn, if the water tank is empty.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Children should be supervised to ensure they do not play with the appliance.
- This appliance is for household use only. Do not use this appliance for anything other than its intended use. Do not use in moving vehicles or boats. Do not use outdoors. Misuse may cause injury.
- This appliance is intended to be used in household and similar applications such as:
 - Staff kitchen areas, in shops, offices and other working environments;
 - Farm houses;
 - By clients in hotels, motels and other residential type environments;
 - Bed & breakfast type environments.
- The installation of a residual current device (safety switch) is recommended to provide additional safety protection when using electrical appliances. It is advisable that a safety switch with a rated residual operating current not exceeding 30mA be installed in the electrical circuit supplying the appliance. See your electrician for professional advice.
- **Warning:** The surface of the urn gets very hot during. Do not touch the surface.
- **Warning:** Do not remove the lid while boiling.
- **Warning:** If the appliance is overfilled, boiling water may spill.
- **Note: If the water keeps boiling at 100°C setting, then turn the temperature dial down to between 95-98°C.**
- This appliance contains no user serviceable parts. Any maintenance other than cleaning should be performed by a qualified person.
- Do not immerse unit, power plug or power cord in water, or any other liquid.
- Never operate any appliance with a damaged power cord or plug, should the appliance malfunction, or if it has been damaged in any manner.
- Do not leave the appliance unattended whilst it is on.
- This appliance required use of a 10A SAA approved plug.
- This appliance is only to be used in locations where it can be overseen by trained personnel.
- This urn has a non-self-resetting thermal cut-out.
- Before cleaning, always turn the appliance off, switch off at the power outlet, and unplug at the power outlet. Allow the appliance to cool completely before undertaking any cleaning.
- Do not allow cold water to sit in the urn for more than 2 days, as it could stagnate, which is very unhygienic. Empty the water out and refill the urn if water has been sitting in the urn for more than 2 days.

DO NOT POSITION THE URN SO THAT THE TAP HANGS OVER THE COUNTER EDGE. IT IS NOT DESIGNED TO BE USED THIS WAY AND COULD LEAD TO SERIOUS SCALDS SHOULD THE TAP BE SWITCHED ON BY MISTAKE.

POWER SUPPLY

- If the unit uses a mains power supply, ensure that the plug is securely inserted into the mains socket and it is easily accessible.
- Protect the power lead from sharp objects, excessive heat and damp or wet locations.
- Check the power lead periodically, and replace if damaged.
- Check that the voltage on the rating plate of your product corresponds with your local electricity supply which must be A.C. (Alternating Current).
- Any repairs should only be carried out by a fully qualified electrician or an authorised service agent.
- If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.

PLEASE READ AND SAVE THESE INSTRUCTIONS

OPERATIONS

1. Open the lid and fill with water. Make sure the water is below the "FULL" level indicator.
2. Connect the plug to the outlet.
3. Press "ON" button, the red indicator light will light up and water will start to heat up. When the water is boiling, the keep warm pilot lamp will light up, keeping the temperature of the water warm.
4. The time taken to reach the boiling temperature will be depended on the volume of water in the appliance and the temperature of the water when the appliance was switched on.
5. Always check the water level to ensure there is water in the urn. If it boils dry the appliance can burn out. We recommend you to turn the appliance off when there are less than three cups of water inside.
6. To turn off the appliance, press "ON/OFF" again, and unplug the appliance from the electric outlet.

NOTE: The urn is not designed to constantly boil water. This would fill the room with steam. It is designed to heat water and maintain a temperature that is ideal for hot beverages such as tea or coffee.

NOTE: Do not open the lid when the urn is in operation as steam may escape from the top of the urn.

TIP: When filling cups etc with hot water, hold them as close to the tap as possible to avoid hot splashes.

SAFETY CUT OUT: The Urn features a boil dry protection system, which will switch off the element if the water level is too low. To reset the safety cut out, switch off and unplug the urn and allow it to cool. Empty out the water and press the RESET button underneath of the urn. Refill with cold water and switch the urn back on again.

BOIL DRY

1. This urn has a safety cut out. In the event that it boils dry you may blow a fuse in the urn. If this occurs, it will be necessary for you to return it to the nearest manufacturer or authorized service center for checking and repair.

CARE, CLEANING & MAINTENANCE

1. CLEANING

ALWAYS LET THE URN AND WATER COOL BEFORE CLEANING.

- a) Always rinse the urn
- b) Be sure to unplug the unit, pour out any remaining water, and cool off before cleaning.
- c) Do not immerse the appliance in water.
- d) Add small quantity of hot water, brush sides, and rinse with hot water until it runs clean.
- e) Remove the lid before cleaning.
- f) Use a soft cloth to wipe the body of the urn. Do not use abrasive materials.
- g) Clean with hot water before use.
- h) This unit must not be cleaned by water jet.

2. DISCOLOURING OF THE WATER TANK

The ferric oxide of running water can lead to discoloration. It can be removed by following steps:

- a) Cut a lemon into four, wrap the lemon in cloth and place in the water tank.
- b) Pour water up to the "Full" water level indicator.
- c) Boil the water and make sure the mixture remains inside the unit for about one hour.
- d) Pour out the water and use a nylon brush to scrub the water tank.
- e) To remove the smell of the lemon, boil water again, and dispose the water.

3. DESCALING

Excessive lime scale build-up can cause the element to overheat and can even cause the tap to malfunction! Make regular checks of the inside of the urn for signs of lime scale. It is essential that lime scale deposits be cleaned using proprietary Descaling tablets, powders or liquids (available from most supermarkets). Those in hard water areas may need to descale the urn every week. Those in soft water areas won't need to descale the urn quite as often.

For a heavily scaled urn use approximately FOUR TIMES the amount of Descaling product required for a urn. Repeat if necessary.

SPECIFICATIONS

Model	URM10
Brand	Maxim
Description	10L Stainless Steel Urn
Rated Capacity	7L – 10L
Power	2000W
Voltage	240Vac
Frequency	50Hz
Environmental Temperature in Use	10°C - 38°C
Environmental Humidity in Use	90%
Waterproof Level	IPX0

CUSTOMER SERVICE

Australian Customer Service

GAF Control (Sales) Pty Ltd

P.O Box 19

Altona North Victoria 3025

Phone: 1300 659 489

Hours: 9am-5pm (EST) Mon-Fri

www.gafcontrol.com.au

*This product may vary slightly to the product illustrated due to ongoing product development.

WARRANTY

Our goods come with guarantees that cannot be excluded under Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. The above applies subject to the item not being accidentally dropped by the user-or being used for purposes other than the intended use - or being tampered with. Maxim Housewares guarantees the product for 12 months from date of purchase. Refunds or replacements at retail store level are under the guidance of the stores rules/regulations. In the event of requiring assistance, the retailer from whom you purchased the product should be your first port of call.

Supplier warranting this product:

GAF Control (Sales) Pty Ltd

P.O. Box 19, Altona North

Victoria, 3025, Australia.

12 months warranty from date of purchase. 90 days warranty from date of purchase if used commercially. If your retailer has not validated your guarantee, then retain your purchase receipt. The guarantee does not cover accidental breakage or damage of your product or if it has been tampered with.

Product Model Number: URM10

Purchase Date: _____

Retailer: _____

Retailer Store Address: _____

Name of Purchaser: _____

Address: _____

Due to the Maxim policy of continual product development; specifications, colours and details of our products may differ slightly from what is in, or depicted in this user manual or on the product and its carton.

Product: Made in China.

To view the full range of Maxim Housewares products, please go to our website.

www.gafcontrol.com.au

For additional consumer support – email us at:

gaf@gafcontrol.com.au