

HELLER

ELECTRIC OUTDOOR PATIO HEATER 2000W

USER MANUAL

Model Number: HPH2000



**BEFORE OPERATING THIS PRODUCT, READ, UNDERSTAND, AND
FOLLOW THESE INSTRUCTIONS.**

IMPORTANT

Read and follow the instructions in this user manual even if you feel you are familiar with the product, and find a place to keep it handy for future reference.

For your convenience record the complete model number (located on the product identification plate) and the date you received the product, together with your purchase receipt and attach to the warranty and service information. Retain in the event that warranty service is required.

NOTE: The rating of this product (as marked on the product identification plate) is based on specific loading tests. Normal use or the use of other recommended attachments may draw significantly less power.

IMPORTANT SAFEGUARDS

When using any electrically powered product, basic safety precautions should always be followed, including the following:

PLEASE READ ALL INSTRUCTIONS CAREFULLY BEFORE USING THIS PRODUCT

WARNING! - to reduce the risk of fire, electrical shock or injury to persons or property:

- Carefully read all instructions before operating your new product for the first time and save for future reference.
- Remove and safely discard any packaging material and promotional labels before using the appliance for the first time.
- To eliminate a choking hazard for young children, remove and safely discard the protective cover fitted to the plug of this appliance.
- Always operate the product from a power source of the same voltage, frequency and rating as indicated on the product identification plate.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Close supervision is necessary when the product is used by or near children or invalids. Children should be supervised to ensure that they do not play with the appliance.
- This product must not be located immediately below a socket outlet, and should not be used in the immediate vicinity of water, such as bathtubs, washbowls, swimming pools etc. where the likelihood of immersion or splashing could occur.
- **WARNING: In order to avoid overheating, do not cover the heater, or operate in close proximity to curtains, etc. Check air inlets and outlets from time to time for accumulated dust.**
- Do not leave the heater running unattended.
- Do not operate the product if it is dropped, damaged or showing signs of product malfunction.
- Do not operate the product with a damaged plug or cord. Return the complete product to the place of purchase for inspection, refund or replacement.
- If the supply cord is damaged, the cord must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid hazard.
- Do not immerse or expose the product or flexible cord to rain, moisture or any other liquid.
- Switch off and unplug from outlet when the product is not in use and before cleaning the unit.

- To avoid personal injuries or property damage, do not insert any body parts (e.g. finger) or objects through the air inlet or outlet openings when the heater is operating.
- Always disconnect the heater when moving it from one location to another.
- The use of attachments or accessories not recommended or sold by the product distributor may cause personal or property hazards or injuries.
- The surfaces of the heater are very hot during operation. Avoid contact with the wind outlet. Use handles and knobs if necessary.
- Do not twist or wrap the power cord around the appliance as this may cause the insulation to weaken and split, particularly where it enters the unit.
- Use of an extension cord is not recommended. However, if it is absolutely necessary ensure the cord is short as possible (long cords coiled up can overheat and cause tripping accidents).
- Do not use the appliance on the same socket or electric circuit with other electrical appliances so as to prevent the circuit from being overloaded, which will cause fire. Please do not prolong the power cords by yourself or use movable socket.
- Ensure the cord is fully extended before use and accommodate it so that it is not in touch with any part of the heater.
- Ensure heater is not blocked and there are spacing of at least 50cm around its sides and 120cm from the front or heat outlet.
- Avoid touching the heater body whilst the heater is on. Do not move the appliance while it is functioning in order to avoid overheating with the additional risk of fire.
- Switch off and unplug from outlet when not in use, before assembling or disassembling parts and before cleaning. Remove by grasping the plug - do not pull on the cord.
- Do not use the appliance for other than its intended use.
- Do not leave the appliance unattended when switched on..
- Do not use the heater to dry your laundry. Never obstruct the intake and outlet grilles (danger of overheating).
- When the appliance is used in portable version, do not place it up against the walls, furniture, curtains, etc.
- This appliance comes with a Y-type connection. Replacement of the feed cable must be entrusted with a technician only, because such work required special tools.
- The appliance must not be positioned directly underneath a fixed power point.
- Do not use the appliance while it is cooling down, in order to avoid overheating with the attendant risk of fire.
- Do not use this heater with a programmer, timer or any other device that switches the heater on automatically since a fire risk exists if the heater is covered or positioned incorrectly.
- This electrical appliance complies with relevant technical safety and electromagnetic compatibility standards.
- For cleaning do not immerse the heater in any liquid. For wiping the heater clean, use only a moist cloth. For cleaning never remove the grid. You can use long and thin brush that can be easily put inside of grid. Ensure that the heater is turned off, unplugged and cooled down before and cleaning.
- This appliance is designed for use in gardens or terrace and any rooms in your house.
- Do not put the heater in an extreme weather (like storm, rain, snow or thunderstorm). Never let it stand in strong draught because it may tip over.

- Allow ample space around the heater. Always place the heater at least 1M away from any curtains, furniture and other flammable materials. When you want to use the heater under a marquee, ensure that the distance is sufficient that the marquee can not burn.
 - Do not cover the appliance with clothes, towels, blankets or other things or use it to dry clothes.
Fire hazard!
 - Keep the mains power cord at a safe distance from the heater. During heating the mains cord must not be allowed to touch with hot parts of the heater or sharp edges.
 - Never touch live parts! **Danger to life!**
 - Never operate the appliance with wet hands! **Danger to life!**
 - Never rotate the heating part of the appliance during operation. To change the tilt angle of the heating part, we advise you to wait for 15 minutes after the appliance has been switched off before adjusting the angle.
 - Don't touch the front grid when the unit is turned on and operating.
 - The appliance is not suitable for use in any animal enclosures or cages
 - The warranty will not apply to appliances used for professional or commercial usage
 - Do not use the appliance in flammable areas (e.g. in the vicinity of combustible gases or sprays cans) **Explosion and fire hazard!**
 - The heater must not be located immediately below a socket outlet.
 - The unit must be positioned such that the control elements cannot be touched by persons who are in a bath, a shower or any other water-filled receptacle.
 - The power socket-outlet must be accessible at all times to enable the mains plug to be disconnected as quickly as possible.
 - When not in use always unplug the heater.
 - Never use the appliance if the appliance or cord is damaged. **Risk of injury!**
 - If the power cord is damaged or if the appliance is damaged to the extent that electrical parts are exposed, immediately disconnect from the power supply and refer to the store from where the appliance was purchased. Improper repairs can expose the user to considerable danger.
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- The meaning of figure  is marking is "DO NOT COVER".
 - **WARNING:** In order to avoid overheating - do not cover the heater
 - The fireguard of this heater is intended to prevent direct access to heating elements and must be in place when the heater in use. The fireguard does not give full protection for young children or any other user.
 - This appliance is not intended for use by persons (including children) with reduced physical sensory or mental capabilities or lack of experience and knowledge unless they have been supervision or instruction concerning use of the appliance by a person Responsible for their safety.
 - Children should be supervised at all times to ensure that they do not play with the appliance.
 - Do not use this heater in the surroundings of a bath, shower or pool.
 - If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or a similarly qualified person in order to avoid a hazard.
 - **Caution:** in order to avoid a hazard due to inadvertent resetting of the thermal cutout, this appliance must not be supplied through an external switching device, such as a timer , or connected to a circuit that is regularly switched on and off by the utility.
 - **Do not use the heater near curtains or blinds.**
 - **Do not use this heater in small rooms when they are occupied by persons not capable of leaving the room on their own, unless constant supervision is provided. The Heater must not be blocked in front of a socket outlet.**

These instructions for use belong to the appliance and must be kept in a safe place. When changing owners, these instructions must be surrendered to the new owner!

READ AND SAVE THESE INSTRUCTIONS FOR FUTURE REFERENCE

BEFORE FIRST USE

Read and follow the instructions in this user manual even if you feel you are familiar with the product, and find a place to keep it handy for future reference.

For your convenience record the complete model number (located on the product identification plate) and the date you received the product, together with your purchase receipt and attach to the warranty and service information. Retain in the event that warranty service is required.

NOTE: The rating of this product (as marked on the product identification plate) is based on specific loading tests. Normal use or the use of other recommended attachments may draw significantly less power.

PACKAGING

- After unpacking the appliance, check the same for transport damage and the contents for completeness! In the event of damage or an incomplete delivery, contact your authorised retailer!
 - Do not discard the original box! It can be used for storage and dispatch to avoid transport damage.
 - Dispose of the packing material in a proper manner. Plastic bags should be kept away from children.
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FEATURES

Fig.1:

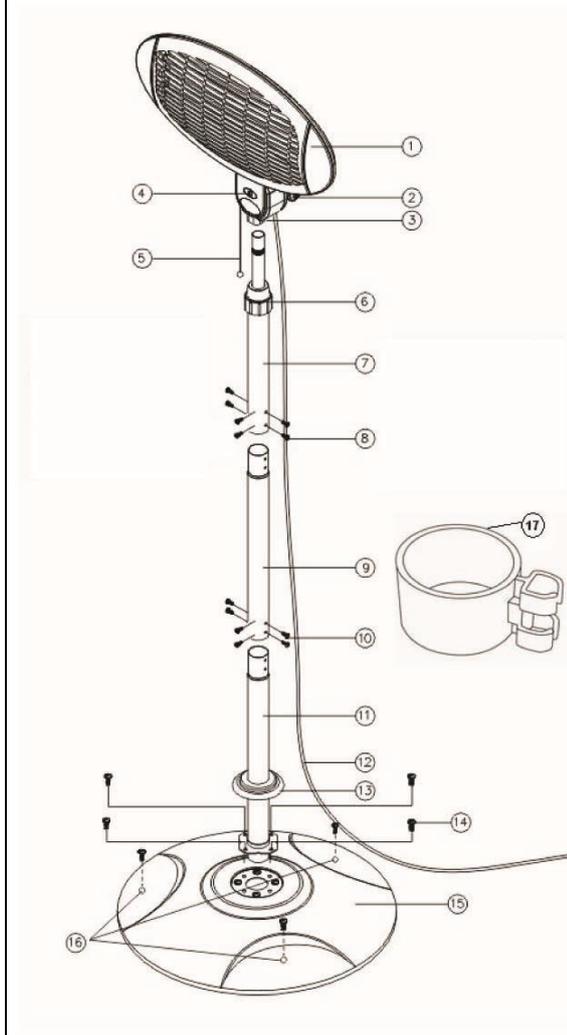


Fig 2:

- 1) Heating part
- 2) Knob
- 3) Body
- 4) Display
- 5) Pull switch
- 6) Column-locking ring
- 7) Upper telescoping column
- 8) Screws
- 9) Intermediate column
- 10) Screws
- 11) Lower column
- 12) Power cord
- 13) Base cover
- 14) screw
- 15) Base Assembly
- 16) Base fixing
- 17) ring with cord stop

ASSEMBLY INSTRUCTIONS

To assemble, follow these instructions:

1. Attach the counterweight inside the base using the 4 screws provided.
2. Attach the lower column (11) to the base using the 6 screws provided and then insert the ring nut (13) and ring (17).
3. Connect the intermediate column (9) to the lower one and then the upper one (7), attaching them with the screws provided.
4. Connect the heating part to the upper column and attach it by tightening the knob on the screw.
5. Hook the electric cord to the ring.
6. Fix the base on the ground to keep stable. And there are three base fixings (16) to fix the base by screws to the ground.
7. Maximal Height: 2.1 m
8. You can choose the short version, while you join direct the Upper Post Assembly (7) and the Lower Post Assembly (11).

OPERATION INSTRUCTIONS

The appliance is switched on by means of the pull switch. The slight vibration noticeable when the appliance is switched on will stop after a few seconds.

By pulling of the pull switch you can set the power steps:

- **Position 0** Off
- **Position 1** 650 W (normal power)
- **Position 2** 1350 W (intermediate power)
- **Position 3** 2000 W (full power)

CLEANING & MAINTENANCE

- Before cleaning the appliance, switch it off, remove the plug from the current socket and leave it until getting cool.
- Protect the radiant part from dust to preserve its reflectivity.
- To clean the base, use a slightly damp, soft cloth; do not use scouring pads or abrasive products.
- To clean the radiant part, use a slightly damp, soft cloth; do not use metal scouring pads or abrasive products, water or other liquids; do not immerse in water or other liquids.
- When not being used, cover it and put it in a dry place; it is a good idea to put it back in its original packaging to protect it from dust and humidity.
- A special tool is required to replace the electrical cord: contact an authorized service center, also for any repairs.
- Should you decide not to use the appliance any more, we recommend making it inoperative by cutting the power cord (after making sure you have disconnected the plug from the socket) and make dangerous parts harmless if children are allowed to play with them, such as the heating elements.
- If you decide not to use the appliance any more, we recommend making it inoperative by cutting the power cord (after making sure you have disconnected the plug from the socket) and make dangerous parts harmless if children are allowed to play with them.

SPECIFICATIONS

| Model | Product Description | Voltage | Frequency | Wattage |
|---------|--|------------|-----------|---------|
| HPH2000 | Electrical Outdoor Patio Heater 2000W | 220-240Vac | 50Hz | 2000W |

CUSTOMER SERVICE

Australian Customer Service

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*This product may vary slightly to the product illustrated due to ongoing product development.