

# **HELLER**

## **Steam Mop with Foldable Handle 1500W**

### **User Manual**

Model Number: HSM1500



READ AND SAVE THESE INSTRUCTIONS

## IMPORTANT

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Please read and follow the instructions in this user manual even if you feel you are familiar with the product, and find a place to keep it handy for future reference.

For your convenience, record the complete model number (located on the product identification plate) and the date you received the product together with your purchase receipt, and attach to the warranty and service information. Retain in the event that warranty service is required.

NOTE: The rating of this product (as marked on the product identification plate) is based on specific loading tests. Normal use or the use of other recommended attachments may draw significantly less power.

## IMPORTANT SAFEGUARDS

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**When using any electrically powered product, basic safety precautions should always be followed, including the following:**

PLEASE READ ALL INSTRUCTIONS CAREFULLY BEFORE USING THE PRODUCT.

**WARNING** - to reduce the risk of fire, electrical shock or injury to persons or property:

- Always operate the product from a power source of the same voltage, frequency and rating as indicated on the product identification plate.
- Close supervision is necessary when the product is used by or near children, pets, plants or invalids. Do not allow children to use it as a toy.
- Do not operate any product with a damaged cord or plug, or after the product malfunctions, or is dropped or appears damaged in any way. Return the complete product to the place of purchase for inspection, repair or replacement.
- This product should not be used in the immediate vicinity of water, such as bathtub, washbowls, basins or other vessels containing liquids where the likelihood of immersion or splashing could occur.
- Never place or operate the unit where any part of it could come into contact with any hot surface (such as a gas or electric hot plate or heated oven).
- Do not allow the cord to hang over the edge of a table or bench or touch hot surfaces. Allow unit to cool before wrapping cord around base for storage.
- Switch off and unplug from outlet when not in use, before assembling or disassembling parts and before cleaning. Remove by grasping the plug - do not pull on the cord. Never force the plug into an outlet.
- Do not use extension cords or outlets with inadequate current carrying capacity.
- Do not handle plug or the unit with wet hands or operate without shoes.
- Do not insert any objects into any openings. Do not use unit if any openings are blocked.
- Do not use the appliance for other than its intended use.
- Do not use without floor cloth in place. Do not use without water in the water tank.
- When using on stairs, use extra caution.
- Store your unit indoors in a cool, dry area.
- Keep your work area well lighted and visible.
- Do not leave the appliance unattended when switched on. Always turn off the switch and unplug the electrical cord when not in use and before servicing.
- Care must be taken not to touch any hot surfaces. Allow unit to cool before wrapping cord around base for storage.
- Do not use this appliance outdoors.
- The use of attachments or accessories not recommended or sold by the product distributor may cause personal or property hazards or injuries.
- This product is intended for normal domestic/household use only.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Children should be supervised to ensure that they do not play with the appliance.
- The appliance is not intended to be operated by means of an external timer or separate remote-control system.

- If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- Never direct steam towards people, animal or plants, or equipment containing components.
- Do not immerse the unit into water or any other liquids.
- Never block the steam openings of the product or place it on a soft surface, where the steam openings may be blocked. Keep the steam openings free of lint, hair, and the like.
- Keep the appliance out of reach if children when it is energized or cooling down.
- The appliance is not to be used if it has been dropped, if there are visible signs of damage or if it is leaking.
- Never put cleaning detergents into the unit. This will make the operation unsafe and damage the unit. Use only water in the water tank.
- The steam mop is designed to thoroughly clean floor surfaces, such as marble, ceramic, stone, linoleum, sealed hardwood floors and parquet.
- Do not operate the unit if another high wattage appliance is used on the same circuit, in order to avoid a circuit overload.

**WARNING:** On surfaces that have been treated with wax, the wax may be removed by the heat and steam action. Do not use on unsealed wood floors or let unit stand on any wood floor for an extended period of time. This could cause the wood grain to rise. When using on vinyl, linoleum or any other heat sensitive floors, use extra caution. Too much heat can melt down glue in the flooring. It is therefore recommended that a sample cleansing be carried out on an isolated area of the floor. It is also recommended that you check the use and care instructions of the surface from the floor manufacturer to ensure suitability to steam cleaning.

Steam Mop uses tap water. Residents in areas with hard water, should use distilled water for better performance.

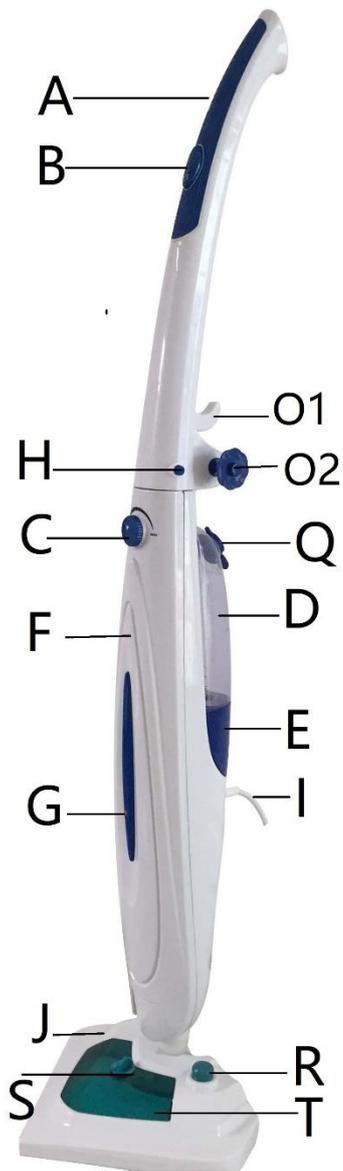
**CAUTION:** To sanitize an area of your floor, leave the Steam Mop over area for a minimum of 8 seconds, but no longer than 15 seconds. Leaving the Steam Mop in a stationary position for a longer period than recommended may cause the build up of a pale residue. This residue can be removed by using a decalcifying product or with a few drops of vinegar. (See troubleshooting guide)

**WARNING:** Never run the Steam Mop without water. Never direct the steam at any person or animal. Use the Steam Mop on sealed hard floor only.

## FEATURES

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- |                                             |                                                                       |
|---------------------------------------------|-----------------------------------------------------------------------|
| A. Handle                                   | L. Microfiber Cloth pad                                               |
| B. Power Switch (O/I) with LED ON/OFF Light | M. Carpet Glider                                                      |
| C. Main Body                                | N. Measuring Cup                                                      |
| D. Water tank                               | O. 1. Upper Cord Wrap when Standing<br>2. Upper Cord Wrap when Folded |
| E. Water Tank Cover                         | P. Under Cord Wrap                                                    |
| F. Power Cord                               | Q. Water Tank Cover                                                   |
| G. Upper cord wrap                          | R. ON/OFF Switch (For Detergent Choice)                               |
| H. Lower cord wrap                          | S. Detergent Tank Cover                                               |
| I. Mop Head                                 | T. Detergent Tank                                                     |
| J. Lock Button (on main body)               |                                                                       |
| K. Handle Lock Button                       |                                                                       |



## BEFORE FIRST USE

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Before use, remove all packaging and inspect the appliance for any damage. If there appears to be any damage, please take the unit back to place of purchase for a replacement.

## ASSEMBLY & USAGE INSTRUCTIONS

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1. Attach the head to the body.
2. Secure head with the small screw and the under cord wrap if you like, until it is fully tightened (Figure 1).



**Figure 1**

3. Straighten the folding handle, no screw needed (Figure 2).



**Figure 2**

4. Place the Cloth pad on the bottom of the mop head and make sure all the loops on the cloth are aligned, with the gripping hooks on the bottom of the mop head (Figure 3).



**Figure 3**

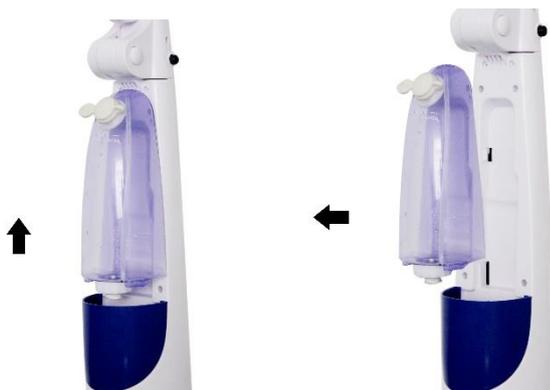
5. When using folding mop on carpets, place the mop head (with cloth pad in place) over the carpet glider (Figure 4).



**Figure 4**

**NOTE:** Do not operate without either cloth pad in place.

6. To remove the water tank push it up and detach from the body as shown below (Figure 5).



**Figure 5**

7. Please pour two measuring cups of water into the Water tank (The Max is 520ml/18oz; do not try to over fill).
8. To remove the water filter push it up and detach from the body (Figure 6).



**Figure 6**

9. Remove the detergent tank cover and add the detergent into the Detergent tank for cleaning grease or oil etc. surface purpose (Figure 7).



**Figure 7**

10. Twist the cord wrap to unwrap the power cord completely, and plug into a grounded outlet.
11. When plugged in, the LED light located on the front of the unit will be red. After 20-25 seconds, it means the mop is ready to emit steam. To release steam, press the trigger located on the handle, and the unit will start releasing steam. To stop releasing steam, press the trigger again.
12. Slowly pass over the surface to be cleaned. It is recommended to sweep or vacuum floor prior using the appliance.
13. Rotate the regulating knob to control the flow of the steam (Figure 8).



**Figure 8**

14. When cleaning the surface that is stained with grease or oil, etc. You need to press ON/OFF switch to the 'ON' position, then the detergent will emit together with the steam (Figure 9).



**Figure 9**

15. When the Folding Mop stops emitting steam, this will occur after approximately 20 minutes of use, turn off the Folding Mop and simply remove the Water tank, refill, and then again turn on and continue cleaning.

**WARNING!** Never run the appliance without water. Never direct steam at any person or animal. Use the unit on sealed hard floor only.

16. When you finish your cleaning, unplug power cord from outlet and allow it to cool down. Afterwards empty the water tank, and carefully remove the cloth pad from the head. Then wind the power cord around the cord wrap, and fold the handle and store it upright in a dry area or hang by the storage hook.



**CAUTION:** The Cloth Pad may be very hot when in use. Allow it to cool down before removing or cleaning.

**Figure 10**

## CLEANING AND MAINTENANCE

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**WARNING!** Before attempting any cleaning operation, make sure that the unit is unplugged from the power supply and has fully cooled down.

- Always turn off the unit and allow it to cool down first before cleaning or storing.
- Drain the remaining water in the tank and clean the tank after every use.
- Wipe the outside of the unit with a damp cloth. You may use a little mild detergent to remove stubborn marks.
- Keep all connectors and sockets dry.
- Do not immerse the unit or power base in water or any other liquid.
- Do not use harsh or abrasive cleaning agents or solvents.

### **How to decalcify the Water Tank interior:**

To clean calcium deposits that build up inside the Water Tank:

1. Add one or two tablespoons of white vinegar to a full Water Tank
2. Close the Water Tank cap and shake the contents. **WARNING:** Do not turn the steamer on.
3. Let the unit sit for a few hours. Afterwards, empty the Water Tank and refill with clean *water* and empty until it rinses clear.

### **How to remove Lime Scale from Steam Mop:**

If your STEAM MOP begin to produce steam more slowly than usual or stops producing steam you may need to remove lime scale. Lime scale can develop over time on the metal parts and greatly affect mop performance.

**NOTE!:** It is necessary to remove lime scale on a regular basis every 25-50 times you use a full tank of water or at least once a month, especially in areas with hard water. The frequency of lime scale removal depends upon the hardness of your tap water and how often you use the steam mop.

To remove lime scale from the unit, please follow these procedure:

1. Prepare a solution of 1/3 white vinegar and 2/3 tap water and add to the water tank.
2. Secure and position the unit to ensure steam released is aimed away from the floor or surround objects and surfaces. Plug the unit in, turn the unit 'ON' by pressing the power switch (O/I) and allow the unit to produce steam until the vinegar/ water solution is used up.
3. Repeat the above procedures as many times as necessary until a normal steam flow rate is achieved.
4. Fill the Water Tank with fresh water and rinse out.
5. Fill the Water Tank with fresh water, attach to the unit and release steam through the system until the water tank is empty.

**WARNING!:** Do not leave the steamer unattended during the lime scale removal process and/ or while in use.

**NOTE:** Perform a test cleaning on a suitable isolated area after each lime scale removal to ensure that there is no debris in the system.

**WARNING!:** DANGER OF SCALDING.

### **Microfiber Cloth Care:**

- Machine wash at 60°C (140°F)
- Do not bleach
- Do not use fabric softener

*The folding mop should only be used with its own specially developed floor cloths and filter (spare Cloth Pads and filters are available from your retailer).*

### **SPECIFICATIONS**

<b>Model</b>	<b>Description</b>	<b>Voltage</b>	<b>Frequency</b>	<b>Wattage</b>
HSM1500	Steam Mop with Foldable Handle 1500W	220-240V~	50Hz	1500W

## TROUBLESHOOTING GUIDE

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**WARNING!** To reduce the risk of fire, electrical shock or injury; Always unplug the appliance from the outlet and allow it to cool down before servicing.

**CAUTION:** Do not overheat area.

PROBLEM	SOLUTION
LED is not on.	<ul style="list-style-type: none"><li>• Ensure the unit power cord is correctly plugged into the power outlet, and the power trigger is turned on.</li><li>• Ensure circuit breaker is operational.</li><li>• Try operating the unit from another power outlet.</li></ul>
The unit will not produce steam.	<ul style="list-style-type: none"><li>• Ensure the water tank has a correct level of water.</li></ul>
Pale residue left on the floor.	<ul style="list-style-type: none"><li>• Caused by leaving the unit in the same position for too long. Can be removed with household white vinegar, or a decalcifying product.</li><li>• Alternatively reheat the area for one minute and residue should be removed.</li></ul>

## CUSTOMER SERVICE

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### Australian Customer Service

GAF Control (Sales) Pty Ltd

P.O Box 19

Altona North Victoria 3025

Phone: 1300 659 489

Hours: 9am-5pm (EST) Mon-Fri

**[www.gafcontrol.com.au](http://www.gafcontrol.com.au)**

\*This product may vary slightly to the product illustrated due to ongoing product development.