

HELLER

Instruction Manual

Heated Vest

Models: 2XSHV, XSHV, SHV, MHV, LHV, XLHV, 2XLHV & 3XLHV



READ AND SAVE THESE INSTRUCTIONS

THANK YOU FOR CHOOSING OUR HEATED VEST
PLEASE READ THE MANUAL CAREFULLY BEFORE OPERATING

IMPORTANT

Please read and follow the instructions in this user manual even if you feel you are familiar with the product, and find a place to keep it handy for future reference.

For your convenience, record the complete model number (located on the product identification plate) and the date you received the product together with your purchase receipt, and attach to the warranty and service information. Retain in the event that warranty service is required.

NOTE: The rating of this product (as marked on the product identification plate) is based on specific loading tests. Normal use or the use of other recommended attachments may draw significantly less power.

IMPORTANT SAFEGUARDS

When using any electrically powered product, basic safety precautions should always be followed, including the following:

PLEASE READ ALL INSTRUCTIONS CAREFULLY BEFORE USING THIS PRODUCT

WARNING!: - to reduce the risk of fire, electrical shock or injury to persons or property:

- Carefully read all instructions before operating your new product for the first time and keep for future reference.
- Remove and safely discard any packaging material and promotional labels before using the product for the first time.
- The Heated Vest is not suitable for use in hospitals or surgery, etc. The Heated Vest is not a medical product.
- Do not operate any appliance with a damaged cord or plug or after the appliance malfunctions, or is dropped or damaged in any manner. Return appliance to the nearest authorized service facility for examination, repair or electrical or mechanical adjustment.
- If the supply cord is damaged, it must be replaced by the manufacturer, an authorized service agent or a qualified technician in order to avoid a hazard.
- The Heated Vest can be dangerous for users with decreased temperature sensation, diabetes, and spinal-cord injuries, users who have suffered a stroke, who are taking medication for pain or for those who have been drinking alcohol.
- Do not use on a sleeping or unconscious person.
- The power bank must not come into contact with water or other types of liquid, as there is danger of electric shock.
- The heating pads and the rechargeable battery must not be wet during use. Only use all parts when they are dry – never when wet!

- Do not charge the rechargeable battery in bathrooms, in the vicinity of wash basins or other receptacles filled with water (such as vases, cups of coffee, etc).
- Close supervision is necessary when the appliance is being used by children or infirm persons.
- The use of accessories not recommended by the manufacturer may cause injuries to persons.
- Do not insert any pointed objects such as safety pins or anything similar into the Heated Vest.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliances by a person responsible for their safety.
- Children under the age of 3 should not use this Heated Vest due to their inability to react to overheating.
- Children over the age of 3 should only use this Heated Vest if the controls have been pre-set by a parent or guardian, or unless the child has been adequately instructed on how to operate the controls safely.
- Do not use the appliance close to open flames, hot plates or stoves. Keep the Heated Vest away from hot surfaces and sharp edges.
- Do not connect the Heated Vest to a computer or any other USB port, except the charger provided.
- Only connect the adapter to a wall socket with the same mains voltage rating as indicated in the technical specifications for the adapter.
- The device is subject to wear therefore please check before every use the Heated Vest, rechargeable battery and adapter show any signs of damage. If you notice any signs of wear, discontinue use and contact customer care.
- Always store the Heated Vest in a cool, dry place where it is protected from other heat sources. Do not place any heavy items on the Heated Vest. When storing, allow it to cool down before folding.
- When the Heated Vest is used in other than sub-zero temperatures, only heat level 1 should be used.

UNPACKING

Take the product out of the box and remove all packing material. The packaging has been manufactured from materials that can be recycled. Recycling reduces the amount of refuse and helps to preserve the environment.

Dispose of packaging in the correct manner. Make use of your local recycling facilities for the collection of paper, cardboard and lightweight packaging.

CHARGING

To make full use of the Heated Vest, the rechargeable battery must be fully charged before every use. To do so, follow the below steps:


1. Insert the rechargeable wire android plug into the connection socket on the power bank.
2. Insert the other side USB plug into adapter socket and turn the power on.
3. Power bank capacity Indicator lights will flash to show that the battery is charging and will remain solid once charged.

P.N~ the battery may be completely exhausted upon first use and may not shows signs of charging immediately. If this happens, leave the battery in the charging position until lights begin to flash. This may take up to 3 hours.




4. Once charged turn the power supply off and disconnect the adapter from the wall socket. Disconnect the adapter from the power bank.

USING THE HEATED VEST

Please read the Important Safeguards carefully prior to use.

1. Put on the Heated Vest.
2. Press the power bank  (On/Off) button, at the same time, the battery capacity indicator lights up.
3. Insert the connector USB plug in the storage pocket into the connection socket on the Power bank. "OUT1 or OUT2 "

Please note: When connecting for the first time, connect the cable, the heated vest circuit detects and the indicator light is red, white, and the blue indicator flashes alternately once. it's normal.

3. Keep press the heated vest  (On/Off) button about 2 sec to turn the heating function on. The default is the most upscale, the red indicator light is on. The indicator lights will show 1- 3 to display the current heat setting.
4. Press the heated vest  (On/Off) button 1times to select desired heat level.
 - 1 - Highest heat setting, the red indicator light is on.
 - 2 - Mid heat setting, the white indicator light is on.
 - 3 -Lowest heat setting, the blue indicator light is on.
5. Put the power bank into the storage pocket of the Heated Vest. Ensure that the connector plug of the Heated Vest does not slide out of the connection socket.
6. To switch the battery off, press the power bank  (On/Off) button 2 times, until all indicator lights have turned off.pull the connector plug out of the connection socket of the rechargeable battery.

NOTE: In order to avoid the possibility of heatstroke, switch off the Heated Vest when moving to an environment that has significantly higher temperature.

When the charging treasure is not used for a long time, please press the on/off button 2 times, until the indicators on the charging treasure are all off.

In order to ensure the battery life, it is recommended to charge once every 2-3 months.

Usage Warning:

Heat fatigue is one of several warning signs of heat-related stress and illness. It can precede a potentially life-threatening condition called a heatstroke.

Working, exercising, or even simply spending too much time outdoors in very hot weather can lead to symptoms of heat fatigue. A person might start sweating profusely and develop a mild, widespread skin rash. Mental confusion and physical sluggishness progressively worsen if an individual does not seek a cooler environment and medical care.

It is essential to recognize the early signs of heat fatigue to prevent severe health complications.

Heat stroke presents with a temperature of greater than 40.6 °C (105.1 °F) in combination with confusion and a lack of sweating.

CLEANING AND STORAGE

Washing the Heated Vest:

1. Remove the rechargeable battery from the storage pocket gently.
2. Care is required in removing the heated vest and wiring. Do not pull on the cords.
3. The vest is machine washable (on delicate cycle).
Please note if the USB cord is damaged due to mishandling the warranty is void.

TROUBLESHOOTING

PROBLEM	POSSIBLE CAUSE	SUGGESTED SOLUTIONS
The battery is not charging	The battery is completely flat	Place the battery on charge and leave until the indicator lights begin to flash, indicating charging. This may take up to 3 hours.
The battery is not charging	The cords have not been connected properly/securely	Check that the adapter cord is connected to the rechargeable battery securely
Indicator lights are not on.	The battery is completely flat	Recharge the battery
The Vest is not heating	The plug has not been securely inserted into the battery 'or' The battery is flat	Check that the connector plug inside the storage pocket is securely connected to the battery 'or' Recharge the battery

DISPOSAL

The product, its packaging and the rechargeable battery provided have been manufactured from valuable materials that can be recycled.



Appliance marked with this symbol must not be disposed of along with household refuse.



Battery and rechargeable battery must not be disposed of with household refuse!

If you need to replace the battery pack, please make sure they are the same type as listed in the technical specifications.

Disconnect the connector plug of the Heated Vest from the battery; then connect the prepared replacement battery to the Heated Vest.

The battery must be removed from the appliance before it is scrapped.

1. Disconnect the battery pack from the Heated Vest.
2. Unscrew the enclosure of battery pack; cut off the lead wire of batteries and remove the batteries. The battery is to be disposed of safely. Never put the battery into fire or let it get too hot to avoid explosion.
3. Dispose the battery to the recycling facility. Be careful of leaking liquid from the battery. Do not let it touch your hand or any other part of your body. Use any other tool to remove the battery if it is leaking.

Warning: power bank can't be put into liquid, can't be put into fire, and it is strictly prohibited to squeeze and hit power bank.

SPECIFICATIONS

Model Number : 2XSHV,XSHV,SHV,MHV,LHV,XLHV,2XLHV & 3XLHV

Battery : Lithium ions 3.7V 5000mAh

Battery Input : 5V ===2A

Battery Output: 5V ===2A

Only recharge with Heated Vest



Do not bleach



Tumble drying possible

Low temperature; exhaust temperature max. 30-40°C



Do not iron



Do not dry clean



Not to be used by very young children (0-3 years)

CUSTOMER SERVICE

Australian Customer Service

GAF Control (Sales) Pty Ltd

P.O Box 19

Altona North Victoria 3025

Phone: 1300 659 489

Hours: 9am-5pm (EST) Mon-Fri

www.gafcontrol.com.au

*This product may vary slightly to the product illustrated due to ongoing product development.

Warranty Statement

GAF Control (Sales) Pty Ltd provides a **12-MONTH WARRANTY** for products purchased within Australia.

Please refer to the terms and conditions of the warranty as stated below.

The benefits of this warranty are provided in addition to other rights and remedies you may have under a law in relation to the goods and services to which this warranty relates. Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Before making a claim under warranty, please refer to your user/installation manual to ensure that you have followed correct operating procedures of your product, and refer to the trouble shooting section to assist solving any problems you may have.

This information can also be found at our website www.gafcontrol.com.au

*Terms and Conditions:

- **The warranty period begins from the day of purchase.**
- **Your proof of purchase MUST be produced before free service or a replacement will be provided.**
- **Where the Product is replaced pursuant to this Warranty, the replacement Product will be subject to the warranty terms and warranty commencement date of the original product.**
- **This warranty is only valid if the product is operated and maintained in accordance with the manufacturer's instructions.**
- **The appliance must not be modified or changed in any way.**
- **Fans and fixed wiring products must only be installed by persons who are appropriately licensed by the applicable state regulatory body. Therefore to protect our repair personnel, on-site warranty will not be accepted if products have been installed by unlicensed persons.**
- **Small Appliances (including Bar Fridges up to 120 Litres) will be subject to a replacement if the product is found to be faulty within 12 months of purchase and proof of purchase can be provided at the place of purchase. Large Appliances will be subject to In-Home Warranty upon provision of proof of purchase.**
- **Hard-wired Products (such as ceiling fans) will be subject to 12-months In-Home Warranty only when installed by a qualified trades person and the qualified installers details are provided to GAF Control upon request.**

*Warranty Exclusions:

A claim may be refused if the defective claim has arisen for reasons other than a manufacturer's fault or defective parts or workmanship. Circumstances in which a warranty claim may be declined include, but are not limited to the following:

- **Normal wear and tear;**
- **Misuse or abuse, including failure to properly maintain or service;**
- **Damages caused by improper or incorrect installation, force-majeure, electrical surges, lightning, power grid fluctuations, water or by connection to alternative power supply sources (such as solar inverters etc), are not eligible for warranty repair;**
- **Insect or vermin infestation;**
- **Failure to clean or improper cleaning and/or operation of the product;**
- **If the product is modified without authorisation from GAF Control (Sales) Pty Ltd in writing;**
- **If you are unable to supply a certificate of compliance for installation of any type as required by State & Territory Laws**

Under these circumstances, if the goods are found to be free of defects or any of the above, the customer will be responsible for payment to the service agent.

Other warranty exclusions include but are not limited to:

- **Special access equipment such as scaffolding, scissor lifts or cherry pickers, etc. The need for such equipment must be stated when booking a service call and will be charged to the customer on site by the attending service agent.**

- **Damage to property including furniture, carpets, walls, ceilings or any other event either directly or indirectly are excluded from warranty;**
- **This product is only covered under warranty for a period of 90 days when used in a commercial application**
- **Any losses or expenses incurred by you in relation to the product or making a claim under this warranty including without limitation any costs associated with installation, reinstallation or transporting the product;**
- **Light globes, remote controls, batteries, filters or similar perishables parts are not covered under this warranty**

***Important Information:**

Please note that all ceiling fans, and some other appliances, will make some audible noise. Signals sent through the power grid by the electricity supplier for off peak hot water, street lights and other signals, may cause an intermittent humming noise in your electrical appliances. These noises do not occur as a manufacturers fault and are not covered under warranty. Light fittings may accentuate noises and vibrations and can often be traced back to loose fitting glass or other components.

Before making a claim, please ensure that you have read through this document and taken all necessary steps to ensure that you have complied with and understand the points above.

Product fitness for purpose and overall design/sizing is solely the responsibility of the dealer / installer and, to the extent permitted by law, GAF Control (Sales) Pty Ltd takes no responsibility for, and this warranty does not cover, any loss that is suffered by you as a result directly or indirectly purchasing a product that is not fit for the purpose you intended or is in any other way inadequate for this purpose.

GAF Control (Sales) Pty Ltd does not cover travelling costs incurred by their service agents where service is requested by the purchaser 25km outside of the service network and a fee may be charged to attend your home.

***Making a Claim:**

- When calling to make a claim for warranty, please ensure that you have the following information on hand:
 1. Model Number of product
 2. Date and place of purchase
 3. The nature of the fault

4. Installers license number and phone number (where necessary)
5. Your name, contact address, email, telephone and fax numbers

**ADDRESS: 441 Kororoit Creek Road
Altona Victoria 3018**

PHONE: (03) 8368 1800

EMAIL: gaf@gafcontrol.com.au

FOR SERVICE PLEASE CALL: 1300 767 041

FOR SPARE PARTS PLEASE CALL: 1300 659 489

BRAND: _____

PRODUCT: _____

MODEL NUMBER: _____

DATE CODE: _____

DATE OF PURCHASE: _____

PLACE OF PURCHASE: _____

FOR PRODUCTS REQUIRING INSTALLATION:

NAME OF INSTALLER: _____

PHONE NUMBER: _____

LICENSE NUMBER: _____

DATE OF INSTALLATION: _____